

Item 3:

How providers are working in partnership with the Council and others to promote social, environmental and economic wellbeing in the borough

Summary

1.0 How registered providers are working in partnership with the Council to enable higher levels of recycling on estates they manage

Historically Hackney Council responded to a government directive requiring councils to increase their recycling figures. The following strategic aims were agreed:

- to increase the number of households in larger blocks of flats and estates that had access to recycling facilities in Hackney;
- to reduce the amount of domestic waste being sent to landfill sites
- to encourage residents to become more environmentally friendly

Clarion (then Circle) worked with Hackney to address the need to increase recycling in large blocks of flats and estates in Hackney. As not every resident had a vehicle that could visit recycling facilities, Hackney Council provided Clarion residents with small green recycling boxes for street properties and small blocks of flats with less than six properties. They also proposed replacement of estate communal domestic 1100 litre domestic bins with communal 1100 litre Recycling Eurobins.

Implementation

Clarion completed the programme of bin replacement. Hackney Council distributed leaflets and information to households explaining what could be recycled and how to do it. We found that residents did not adapt immediately and there were some expected teething problems:

- Initially some residents contaminated the recycling bins with domestic waste. In these circumstances, Hackney refused to collect and decontaminate the bins so Clarion undertook this task. We sent letters to residents to advise that the costs of emptying the bins would be recharged to the estate as part of their service charges.
- On occasion residents would dump rubbish to the side of the bins instead of placing it inside. We wrote to residents advising that their action was fly tipping and Hackney Council could issue fines. Where we were able to identify a particular resident, we would give them a written warning.

Because of this initiative, we rarely buy new domestic waste bins. If a resident requests them, we advise that it is more cost effective to replace with a recycling bin.

Opportunities available

Currently there is no active engagement between Clarion and Hackney Council regarding estate services and recycling. There is an opportunity for partnership working between Hackney Council and

registered providers in the borough so we can work together to reach the local target of increasing recycling from 28% to 31% by 2022/23. This could be by regular meetings that explore the strategic aims and develop operational objectives within each registered provider.

There is an opportunity to work in partnership with action taken against fly-tipping. Clarion has a specialised bulk team that removes fly-tipped items, but we would appreciate exploring how we could take further actions in pockets of higher activity.

Clarion also notes the opportunity to increase the recycling of food waste across the borough. Currently only individual households are provided with a blue food waste container, which is collected weekly. There is an opportunity to introduce this to large blocks of flats. We acknowledge the operational issues with 100+ food waste bins being disposed of in the refuse area. However, Hackney consider providing residents with one communal food waste bin (the size of a wheelie bin) and household food waste bags, to dispose of their food waste. A similar initiative takes place in Haringey Council.

2.0 Community investment by housing associations, approaches to supporting their residents to succeed, and partnership with the Council to improve social and economic wellbeing

A key objective of Clarion's is improving the lives of residents. Clarion Futures is Clarion's charitable foundation. Our aim is to invest £150 million over ten years to provide support, skills and opportunities to more than 350,000 social housing residents across the UK. Its mission is to provide people with the tools and support they need to overcome their challenges, transforming lives and communities for the better.

Clarion Futures runs an employment and training service that is free and open to all residents looking for work. It is also the lead delivery partner for Love London Working, which is a major employment programme funded by the European Social Fund and managed by the Greater London Authority.

The Love London Working Team are actively involved in supporting or residents in Hackney and we work closely with a number of different departments within Hackney Council to achieve this. This includes Hackney Works where we have an advisor based in the Woodberry Down office, along with the Hackney Learning Trust. We also have an advisor based at Hackney Job Centre On Mondays. The team continues to work with a number of educational establishments from the New College sites in Hackney to ten local schools. We have a high profile service offer with the Amy Winehouse Foundation where a number of residents have accepted our offer of support. Over the last 12 months, this programme has achieved the following in Hackney:

- 153 residents enrolled on the Love London Working Programme
- 141 residents have received formal training
- 68 residents have secured employment.
- One apprentice who has currently lost their job due to Covid 19

We are continuing to offer support through a range of technologies, including Microsoft Teams, email and telephone while lockdown restrictions are in place.

We have offered a wide range of training courses and job clubs to Hackney residents that meet the training requirement and job readiness skills of the individual. Examples include functional skills to SIA, CSCS and five Transform and Achieve courses that have proved to be popular with large attendance and success on completion. Job clubs are run in local community centres and schools. These services are taking place virtually until the lockdown restrictions end and it is safe to do so.

Appendix 1: Clarion Futures initiatives within Hackney

LB Hackney CF Communities				
Partner	Project Description	Budget	Period	Current status
In-House	<p>The Holly Street legacy funds of £309,346 (£100k supports the Youth Violence Strategy) has offered opportunity to invest in local community of Holly Street and wider community of Hackney.</p> <p>Two organisations have been commissioned to run workshops.</p> <p>1) Innovation Lab worked with local organisations and residents, and two new locally led projects will be delivered as an outcome.</p> <p>2) ZCD architects (also working for Hackney Council on same theme) are supporting design of the public realm and are engaged with Queensbridge primary school to create and adopt a child friendly approach to the redesigning of a communal play area within the Holly Street Estate in order to implement physical improvements within and surrounding Evergreen Square .</p>	£209,346	2019/22	Investment of legacy funding over a 2-3 year period. Targeted grant offers across Hackney to cross al Clarion Future themes of Financial and Digital Inclusion and Communities
ZCD Architects	As above: To develop the concept of Play Streets through engagement of local children and their families	£10,000	2019/20	£10,000 invested from Legacy Funds to support resident engagement in shaping local open spaces
Innovation Lab	As above: Support creation of locally led projects that meets a range of needs for the local older community of Holly Street, through comprehensive resident and community engagement		2019/20	Local projects for delivery ready to be tendered (Part of separate Reducing Isolation budget)
Hackney Pirates	Establish reading support with secondary schools in South Hackney, through commissioning of Hackney Pirates Project	£4,000	2019/20	Aim to continue support in 2020/21
Evergreen Adventure Playground	To activity support one additional APG , with view to enhancing existing service provision (e.g. Evergreen)	£5,000	2019/20	Aim to continue support in 2020/21
Healthy Generations	Continue to support Healthy Generations Over 65s Tea Dance as means of addressing both physical ability and mental health needs	£4,000	2019/20	Older people activity engaged in reducing health needs through community engagement
Bags of Taste	Emergency Support Fund	£1,000	2020/21	One off fund Due to start in April.
Parents Voice	Supporting Wake Up Exhibition at University of East London photography exhibition for parents with children who were victims of knife crime	£1,000	2019/20	One off fund. Exhibition held in March 20202
Starsnstrips	Community grants programme	£5,000	2019/20	Delivering bike ability sessions for children in Evergreen Square, (not yet started)

The Charlie Burns Foundation	Emergency Support Fund, adapting service to support vulnerable and hard to reach	£1,000	2020/21	To move face-to face support for families bereaved or traumatised as a result of youth violence and knife crime to online delivery by purchasing devices and software to facilitate safe/secure online support
Children with Voices	Emergency Support Fund to adapt existing service to support children and families	£1,000	2020/21	To move children and family support and activity sessions online, delivering arts and crafts and wellbeing sessions on Zoom